

**July 1, 2009 - March 31, 2010**

<b>MEASURES</b>	<b>ACHIEVEMENT THRESHOLD</b>	<b>BENCHMARK</b>
<b>Clinical Process of Care Measures</b>		
AMI-7a Fibrinolytic Therapy within 30 minutes	65.48%	91.91%
AMI-8a Primary PCI within 90 minutes	91.86%	100.00%
HF-1 - Discharge Instructions	90.77%	100.00%
PN-3b Blood Cultures Performed in ED prior to Initial antibiotic received	96.43%	100.00%
PN-6 Initial antibiotic selection	92.77%	99.58%
SCIP-Inf-1 Prophylactic antibiotic received within one hour prior to surgical incision	97.35%	99.98%
SCIP-Inf-2 Prophylactic antibiotic selection	97.66%	100.00%
SCIP-Inf-3 Prophylactic antibiotic discontinued within 24 hours after surgery end time	95.07%	99.68%
SCIP-Inf-4 Cardiac surgery with controlled 6 AM postoperative serum glucose	94.28%	99.63%
SCIP-VTE-1 Surgery patients with recommended VTE prophylaxis ordered	95.00%	100.00%
SCIP-VTE-2 Surgery patients who received appropriate VTE within 24 hours prior to surgery to 24 hours after surgery	93.07%	99.85%
SCIP-Card-2 Surgery patients on a Beta Blocker prior to arrival that received a Beta Blocker during the perioperative period	93.99%	100.00%
<b>PATIENT EXPERIENCE OF CARE MEASURES</b>		
Communication with Nurses	75.18%	84.70%
Communication with Doctors	79.42%	88.95%
Responsiveness of hospital staff	61.82%	77.69%
Pain Management	68.75%	77.90%
Communication about medicines	59.28%	70.42%
Cleanliness and quietness of hospital environment	62.80%	77.64%
Discharge Information	81.93%	89.09%
Overall rating of hospital	66.02%	82.52%