

Healthcare Provider “Take Backs” from the Regional Quality Forum 2008

This year's Regional Quality Forum encouraged participants to use the power of working together as one to improve health care quality and safety. People were challenged to identify **one** thing to improve the quality and safety of the care provided to Iowa patients.

IFMC sent a post conference e-mail survey to attendees. Thank you to all who responded. Sixty five percent of those who responded will be changing patient care practices as a result of something they learned at this conference! Some of the specific change items include:

- Create/revise protocols, policies, and procedures
- Incorporate a new tool or strategy
- Utilize MedCards with medication reconciliation
- Design and implement strategies to involve patients and families in patient care
- Train staff on new tools and techniques
- Write an article for a newsletter or newspaper about the MedCard project

Several people offered to share tools with others. A Pressure Ulcer Risk Assessment was submitted and can be downloaded [here](#).

The patient safety video that was viewed in the morning general session came from the TeamSTEPPS project. A DVD with videos and others tools are available at no cost from AHRQ at www.ahrq.gov/qual/teamstepps/#cddvd.

More resources are available at the AHRQ patient safety network or PSNet at www.psnet.ahrq.gov.

Thank you to all Regional Quality Forum participants. We look forward to continuing to work with Iowa providers to foster an environment where patient care is safe, effective, patient-centered, timely, efficient and equitable