

MEDICARE HOSPITAL DISCHARGE APPEAL RIGHTS REFERENCE TABLE
Important Message from Medicare (IM)

Type of Review	Attending agrees or disagrees	Pt/family request immediate review	QIO agrees/disagrees	Provider letter	QIO letter	Beneficiary liability	Timeframes to complete review
<p>Follow-up IM within 2 days of discharge (acute to home or lower level of care, i.e. ICF, SNF)</p> <p>NOTE: A (short term) acute care hospital cannot issue a follow-up notice if the patient is being transferred to a LTCH since the patient requires continued care in another acute care facility. The patient has a right to refuse an acute transfer, but the LTCH must issue an IM upon the patient's admission.</p> <p>HINNs should never be issued if the patient has exhausted benefit days</p>	Agrees	No	N/A	Important Message from Medicare OMB 0938-0692	N/A	NA	N/A
	Agrees	Yes	Agrees	Important Message from Medicare OMB 0938-0692	N/A	Noon of the day after the QIO notifies the beneficiary	*See footnote
	Agrees	Yes	Disagrees	Important Message from Medicare OMB 0938-0692		No beneficiary liability	*See footnote
	Disagrees	NA	Disagrees	Pub 100-04 220.5 Exhibit		No beneficiary liability	2 days following receipt of the medical record
	Disagrees	NA	Agrees	Pub 100-04 220.5 Exhibit		Noon the day following QIO determination (per response from QIOSC 6/4/07)	2 days following receipt of the medical record

- Timely Request (received by midnight of the day of discharge)
QIO must complete within one working day following receipt of the pertinent information
- Untimely Request (request not received by midnight of the day of discharge)
QIO must complete within two working days following receipt of the pertinent information

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